Vox Market Offerings & Recording related platform enhancements

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Agenda

- About Vox
- Mobile Softphone [Vobi]
- New Feature Enhancements

About Vox

- South African telecoms company offering many services:
- Connectivity (FTTH, FTTB, XDSL, WTTH, WTTB, MPLS, VPN, Satellite Ka&Ku, Wifi)
- Security (Endpoint, Email, Network, Reporting & Analysis; Guardian Eye)
- Cloud Computing (Virtual Servers, Data Center Hosting, Application Delivery)
- Backup
- SMS Solutions; Fax; Web Hosting;
- Digital Marketing.
- Microsoft Apps (ERP; CRM; Sharepoint; Office365; BI)
- Managed Services (Lan, Desktop, Print, IT outsourcing)
- Visual Communications (VC, MCU; Clickshare; Smartboards)
- Voice (over all our access mediums, including satellite)

About Vox - Voice

- Running PortaSwitch & PortaBilling (Oracle DB) for 8 years.
- Full geo-redundancy, SIP Servers deployed to 4 locations throughout the country.
- ACME’s for peer and access SBCs.
- Around 60 Million minutes a month.
- 131 000 numbers allocated to customers.
- 18500 Customers;
- 5000 Centrex Extensions over 450 Customers.
- Wholesale and Reseller customers.
- Full HD Codec support.

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Vox® Fibre

*T's & C's apply

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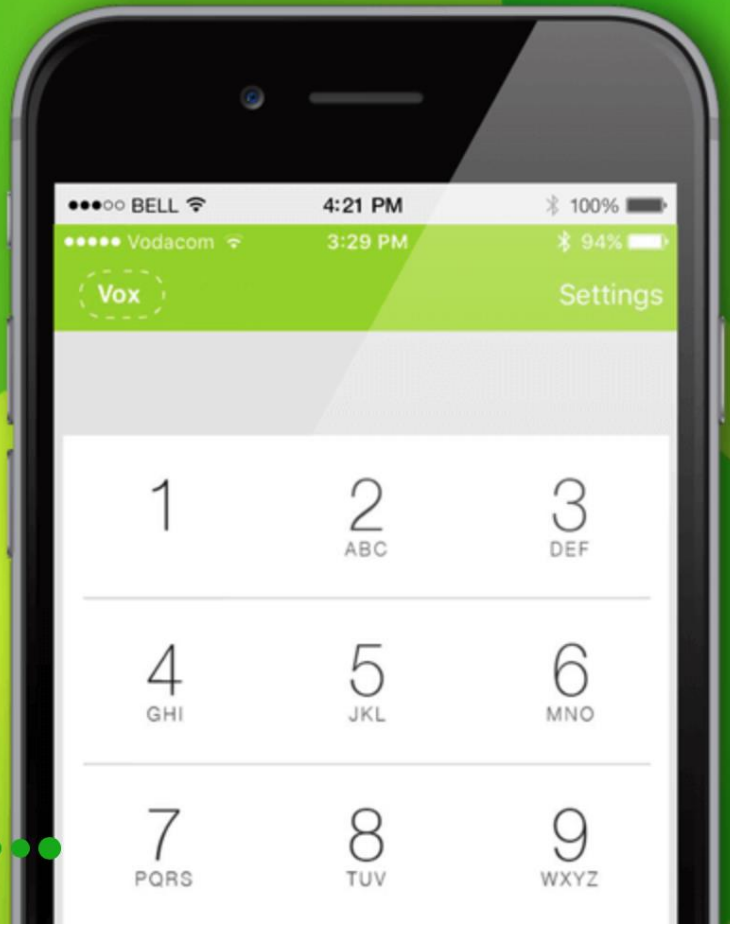
Download our **Vobi App.**

vobi

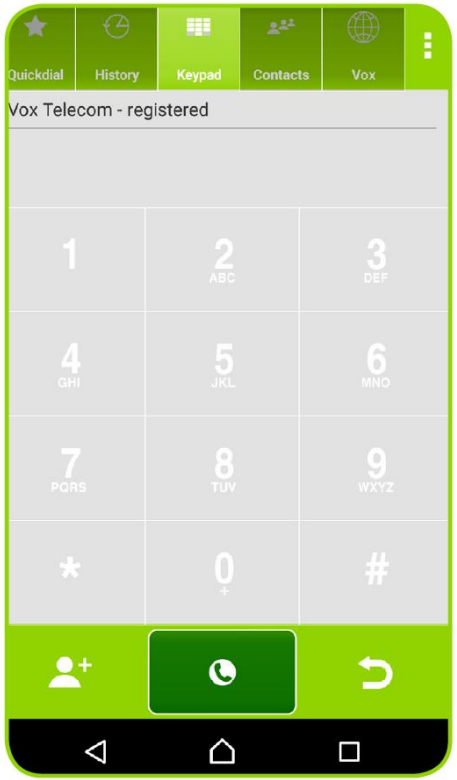
*T's & C's apply



How do our customers get it?

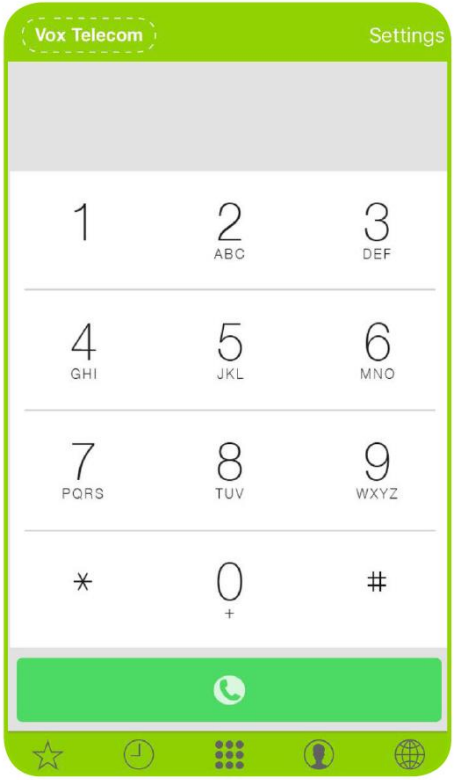
- Step 1: Download Vobi app via the Apple App Store or Google Play Store.
- Step 2: Visit vox.co.za and purchase a SIP account.
- Step 3: Await a mail from Vox containing your setup information and QR code.
- Step 4: Scan the code using your mobile phone.
- Step 5: That’s it, all done. Start making and receiving calls.

Product overview



iPhone

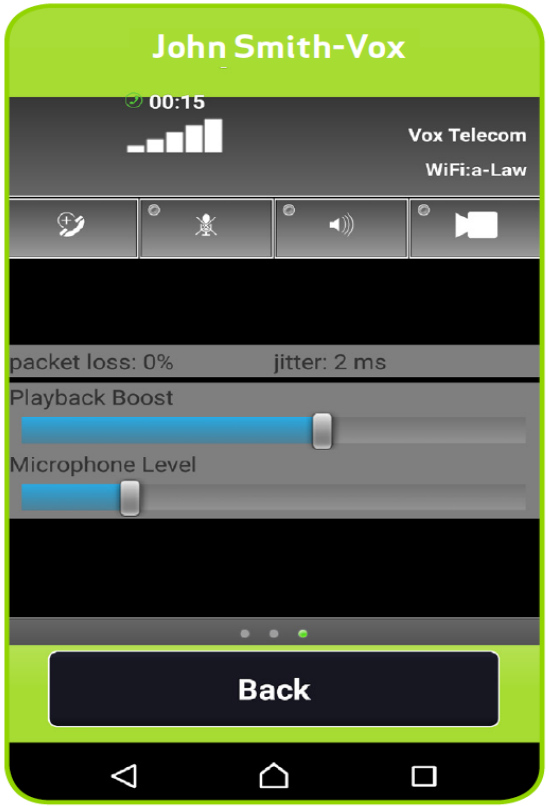
Android

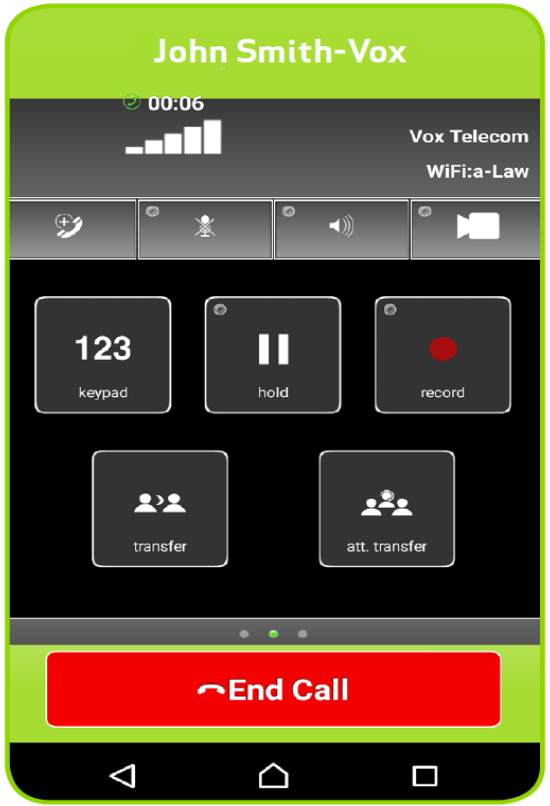


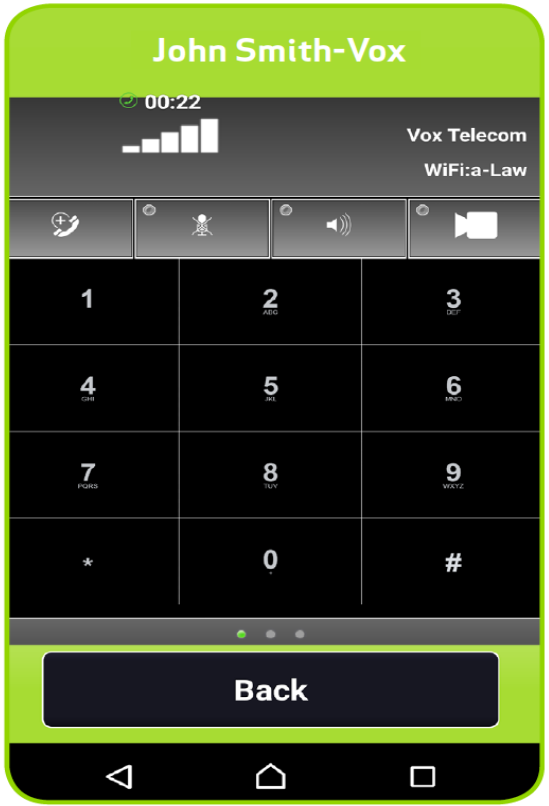
Product overview

- Product developed by Acrobits.
- Cloudsoft Product.
- Good pricing model.
  - Fixed
  - Some features have small per-user fee (e.g. G.729, ZRTP)

Product overview







Features and benefits

- Supports voice and video calls
- Excellent call quality over the Vox network
- Battery efficient, using local push notifications
- Auto-provisioning
- Fully integrated with phone’s address book
- Contains call quality indicator
- Supports conference calls, call recording, call transfers

Features and benefits

- Enables speed dialing
- Supports bluetooth headsets
- Compatible with Vox’s hosted PBX services
- Route home and office calls to your mobile phone
- Supports G729 codec

New Feature Enhancements

Overview

- Charging for Call Recording space consumption.
  - This gives us the ability to bill customers based on their call recording space consumption, which we cant do currently.
- Call Recording Retention Policies
  - Gives us control on how long call recordings can be stored on a per customer basis. [Currently a global setting across all customers].
- Bulk download/deletion on web interface
  - At the moment recordings can only be downloaded/deleted one by one, this will allow a customer to download/delete all/some of their recordings at once.

Overview

- Support MP3 file format.
  - To save storage space on our PortaOne storage environment, resulting in less space used to store more recordings.
- Recording search filters.
  - Add ability to search for recording by various filter parameters (not only by time frames):
    - Calling number,
    - Called number,
- All things considered, the above will turn PortaOne into a fully featured recording solution.

Q&A

Thank you!