# On-the-spot functionality verification tests



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#### **Basic set of tests**

### Automated tests for:

- Registrations
- Calls
- Rejection IVRs
- Voicemail

#### Manual checks:

- SIP & BE logs
- Monitoring data

Services verified via these tests and checks:

- <u>PortaSIP</u>® / PortaSIP®
  Cluster
- Billing engine
- Database
- Web interface
- Log viewers



#### **Extended set of tests**

By request, we can extend a <u>basic set</u> with extra tests.

#### **Examples:**

- Attendant transfer & call pickup
- Testing custom (uploaded) prompt via Auto-Attendant
- Calls to external number

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- We perform functionality tests after <u>maintenance</u> (i.e. configuration change or software upgrade) to ensure system stability
- We use our standard set of tests
- We can extend this set upon request



# Thank you!



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