On-the-spot functionality verification tests



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Basic set of tests

Automated tests for:

- Registrations
- Calls
- Rejection IVRs
- Voicemail

Manual checks:

- SIP & BE logs
- Monitoring data

Services verified via these tests and checks:

- <u>PortaSIP</u>® / PortaSIP®
 Cluster
- Billing engine
- Database
- Web interface
- Log viewers



Extended set of tests

By request, we can extend a <u>basic set</u> with extra tests.

Examples:

- Attendant transfer & call pickup
- Testing custom (uploaded) prompt via Auto-Attendant
- Calls to external number

Contacts:

<u>support@portaone.com</u> <u>https://rt.portaone.com/</u>





- We perform functionality tests after <u>maintenance</u> (i.e. configuration change or software upgrade) to ensure system stability
- We use our standard set of tests
- We can extend this set upon request



Thank you!



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