

Managed Services



Alexander Zalugovskiy

Support Team Lead

Business challenges

- lack of engineering resources
- non-standard update / migration planning
- project boost



Our People. Your Team.

Advanced guidance on releases & features

Real-time assistance

Best practice application

Substitute specialist

Future projects planning

Manageability



Multiple channels of communication

- chats
- conference calls
- screen-sharing
- face-to-face (on-site assistance)



Success stories



- 2013 - 2017
- 1 year on-site
- MR35 ==> MR56



- 2013 - present time
- 3 months on-site
- MR24 ==> MR55

- experts in PortaSwitch® and troubleshooting
 - expansion to your staff
 - rapid issue resolution



Thank you