PORTA ONE

PortaSIP API: Advanced solution for call control and app integration
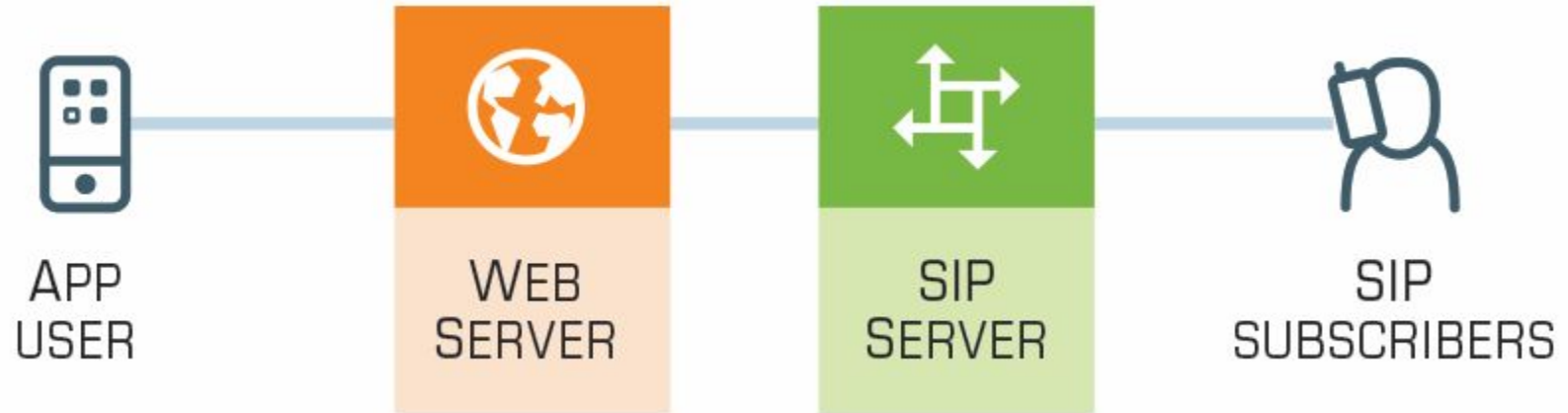
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What can you do with PortaSIP API?

- Flexibly control calls

- Develop your own apps

- Monitor real-time status of your colleagues in app

- Script custom IVRs

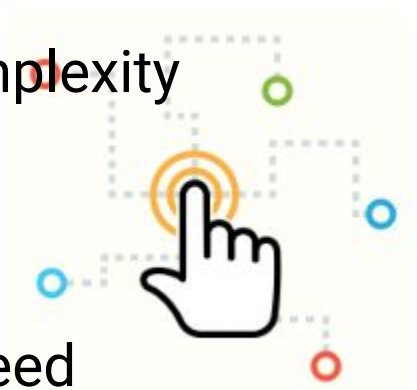- Intergrate Click-to-Dial services into your application

API in PortaSIP

Scripting a custom IVR

- No need to choose between existing apps

- Build menus of any complexity

- Program actions:
  - Answer a call
  - Play prompts you need
  - Process caller's selection
  - Transfer call anywhere

Real-life examples and business solutions

Example of ORO CRM

- Click-to-Dial service intergrated with ORO CRM

- Took a couple of days to develop

- Dial any customer in moments

- Record calls and re-play them in future

Real-life examples and business solutions

Mobile Centrex project by Phonect

- Use Centrex features while terminating calls on mobile
- 'On-spot' conferences in mobile networks
  - Add/mute/put on hold/disconnect participants in an on-spot conference
- Presence-based redirect

Real-life examples and business solutions

Thank you!

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