



PortaOne is a leading global communications infrastructure vendor. PortaOne enables Internet telephony service providers (ITSP) and voice network operators to quickly and efficiently implement, manage and deliver a wide range of solutions for their services.

## Hosted IP PBX and Centrex Enterprise Services

**ITSP services like hosted IP PBX and Centrex dramatically decrease calling costs, simplify billing and allow wide array of business-friendly features.**

**PortaSwitch enables ITSPs to help their business customers to communicate more efficiently while retaining their existing technology and phone numbers.**

- IP PBX answers, screens and routes calls, provides unified virtual extension numbers, processes large call volumes simultaneously
- Unlimited perpetual license
- A capacity of over 10,000 concurrent calls
- Class 4/5 features: caller ID, call waiting, call transfer, etc.
- Advanced call features (e.g. call-waiting)
- Centrex-enhanced business-class phone features for very large office phone systems and/or digital phones, with no equipment upgrade required
- Transparent migration: users retain their current numbers and extensions
- StartVoIP! training program, initial system configuration and service launch
- 24x7 support and free updates of future releases and new modules

# Hosted IP PBX and Centrex enterprise services: Features

## Web interface

- All administration performed from easy-to-use, intuitive web interface
- Customizable access levels for all your administrators, audit logs for all actions
- Web self-care pages for your customers and partners

## Billing and provisioning

- Multiple currency billing, autofetch current exchange rates
- Peak and off-peak rates
- Volume discount plans
- Ability to schedule future rate auto-change; history of rate modifications
- Flexible tool for uploading your carriers' rate lists from CSV/XLS files

## Routing

- Automated phone number translation
- Routing: least cost, preferences, customer specific
- Destination groups for easy management

## Reports and monitoring

- Real-time email alerts
- Comprehensive built-in reports: ASR, Cost/Revenue, CDRs, etc.; ability to run custom reports

## Invoicing

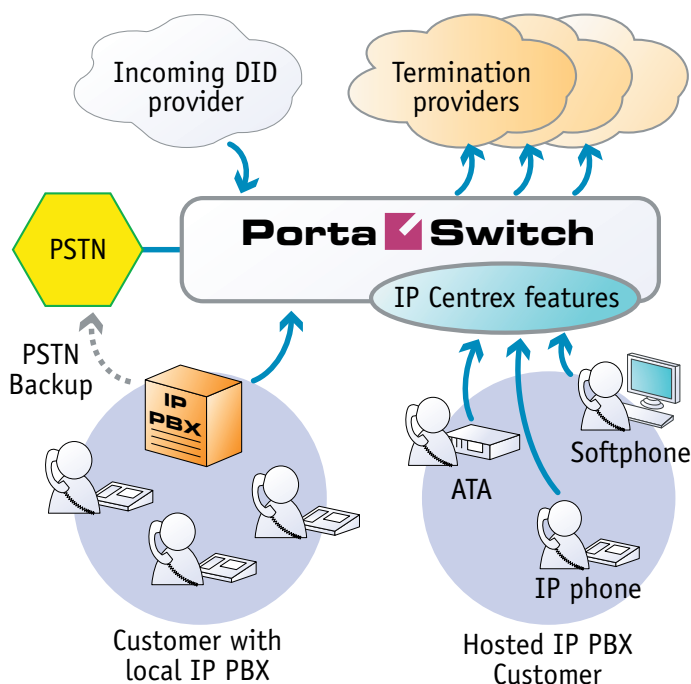
- Visual editor (web-based) for invoice templates
- Multiple invoice templates with attached call summary
- Invoices as PDF files available via email/web interface

## Call features

- Caller ID, call waiting, call holding, 3-way calling, etc.
- Abbreviated dialling (extensions) managed by customer
- Call transfer, call park, music on hold, huntgroups
- Call intercept/recording
- Follow-me calls to multiple destinations managed by phone owner

## Unified messaging solution

- User-customized voicemail prompts
- Customizable auto-attendant
- Receive emails, voice messages or faxes
- Message waiting indicator on SIP phone
- Listen to messages from IP phone or via web interface or download messages to email client (Outlook IMAP integration)
- Message forwarding to an external email server



Recommended IP PBX:  **PBXpres**